

# ISO 9001 CERTIFICATION

## QUALITY MANAGEMENT SYSTEMS CERTIFICATION

For the past 25 years, the ISO 9001 standard has helped organizations around the world meet customer's quality requirements and continually improve processes in their quality management systems.



## Focus on your customers' satisfaction

ISO 9001 is an international standard related to quality management and quality assurance. Since the standard is neither industry- nor product-specific, it may be used by virtually any organization that provides a product or service. The result of using ISO 9001 is shorter lead times, high delivery reliability, and consistently high quality of services and products, benefiting both your customers and your business.

The 2015 edition of the standard has been written using a new high-level structure found in all new management systems standards allowing for easy integration with other standards within an organisation's management system. The top down, risk-based, process approach of ISO 9001:2015 drives preventative actions in your management system, which allows for effective and efficient monitoring of your identified key processes and ensures engagement at all levels of your organization.

Conformity to ISO 9001 will help you develop and optimize procedures and processes in your operations. You will be able to focus on what is important and save time and money, leaving you more competitive and better equipped to meet future challenges.

In today's global marketplace, customer satisfaction is based upon the offering of products and services of high, consistent quality. If you lack an efficient organization and structured processes, the quality of your products or services may be jeopardized risking customer dissatisfaction.

Whether you are a small business or a global corporation, ISO 9001 certification sends a clear message wherever you may do business. Certification increases confidence in your company, enhancing your competitiveness in all of the world's local marketplaces.

### How Intertek can help

Since 1992, Intertek has issued ISO 9001 certification to thousands of organizations across the world. The knowledge imparted by this experience allows us to provide an efficient certification process to all of our clients.

When it comes to creating value in ISO 9001 certification, Intertek is ahead of the curve Unlike other registrars, we look beyond "Stage 1 and Stage 2" to be your business partner at every stage of your QMS's life cycle. From sharing best practices and new industry requirements, to assessing your performance against your own objectives, we're dedicated to providing audit results that address your business needs and benefit the organization.

#### FOR MORE INFORMATION



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