



Solutions for the global supply chain



Our commitment to meeting our clients' needs and expectations is expressed in our proposition: **Valued Quality. Delivered.**

To us it is a shared ideal that inspires and drives us. To you it is our promise that the unparalleled quality of our skills and services will deliver real and relevant value to your processes, products and brands.

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Your partner in a changing world

Globalisation is changing the world, opening up new markets and sources of supply but also increasing competition. There is continual pressure to shorten production cycles and control costs to maintain competitive advantage.


At the same time, your obligations have never been greater. Every aspect of your business is under the spotlight and every new market and regulatory change brings new rules and requirements. Your sustainability performance is an increasingly important factor when doing business, influencing the future continuity and success of your business.

With Intertek as your partner, you can pursue your business goals in the confidence that all quality and safety aspects of your products and processes are taken care of. Our services can help you to focus on what matters most to your business - growing revenues, increasing market share and achieving greater business success.

You can also be certain that your reputation is in safe hands. Intertek's in-depth and far-reaching expertise brings assurance to manufacturing and operations for hundreds of companies and millions of consumers worldwide every day.

Our global reach and local presence in more than 100 countries means we can deliver innovative, customised commercial and compliance solutions everywhere you do business, not just today but in the future as well.

In a world that is constantly changing, it is reassuring to know that professional and expert support is always available, whenever and wherever you need it.



Our global reach and local presence in more than 100 countries means we can deliver innovative, customised commercial and compliance solutions everywhere you do business.

Value that's felt in virtually every sector and all around the globe.

Whether saving you time or money, or enhancing your brand's reputation, our true value lies in the confidence our expertise gives you to be powerful in your marketplace.



Testing

Using internationally approved methods, standards, equipment and guidelines, we test a range of products to ensure they meet all safety requirements and your own quality standards.

Drawing on a complete understanding of government regulations and the rules that apply to your industry, we can also help you to monitor and optimise your processing chain and address any potential weak points.



Inspection

Our inspection services cover every aspect of your manufacturing and distribution operations - including factory, custody transfer, pre- and in-production, random sampling, pre-shipment, and loading supervision - to ensure compliance with country and industry requirements and your own customer specifications.

Our audits can monitor the integrity of your supply chain and ensure that systems, management and operating procedures meet expected standards.



Certification

Intertek's independent third-party certification services play a vital role in global trade. We lead the way with fast and simple processes that accelerate time-to-market, helping you to access new geographies and product categories and broaden your revenue profile.



Auditing

Auditing adds operational value as well as providing you with assurance of your business performance and compliance with statutory obligations. We can conduct independent audits of your own organization (third-party), or audit other businesses on your behalf (second-party).

Our client-focused services range from verifying individual processes, to third-party certification of management systems, to full supply chain inspection, development, safety and compliance checks. These are supplemented by training and business solutions that can be customised to your requirements.

A stronger proposition

Safety and quality are of the greatest importance to you and everyone involved in the manufacture and distribution of products and services. The cost of a product or process failure is measured in more than just money. It can also do lasting harm to your reputation.

At Intertek, we understand the different needs and concerns that apply at each stage of the product chain, from the sourcing of raw materials through to the manufacture and distribution of the finished product, and the various licensing requirements, regulations and standards that have to be met every step of the way.

Our innovative approach and client-focused understanding means we can make a positive impact on our clients' sustainability performance; whether that's through verification services on product and environmental performance or the contribution we make towards improving industry and sector regulatory frameworks.

We support authorities around the world by ensuring that consumers receive the level of protection they deserve. We work with a variety of companies to ensure that their safety and quality systems and processes make the greatest contribution to their business success.

With world-class expertise across the full range of quality and safety activities, we can do more than just help you manage risk and achieve compliance.

Refining your supply chain; reducing recall; accelerating time-to-market; improving distribution - our knowledge, experience and unique set of skills can help you to address your most important commercial challenges and gain a genuine and appreciable competitive edge in your markets.

Our unmatched value, stands us apart from our competitors. Coupled with unparalleled quality, we possess the stronger proposition.



Outsourcing

Outsourcing offers opportunities to focus your capital and human resources on core activities, allowing you to achieve your commercial and technical goals more quickly and at a lower cost. Other benefits include maximising talent in areas of greatest return, increased capacity for innovation, accelerated product development, efficiency gains and risk transfer. Intertek is a world leader in devising innovative outsourcing business models for functions ranging from corporate R&D to quality control.



Advisory

Our advisory services enable you to draw on our knowledge and understanding of global products, technology and markets to advance your business. Our insights on the consumer and market trends, technology and regulatory developments affecting your business can assist you with your research and development and help you achieve global compliance.

Our expertise can also help you to improve the effectiveness of your business strategy and the performance of your processes and business operations.



Training

Our training programmes offer you opportunities to acquire valuable knowledge and skills from renowned technical experts, scientists and certification specialists from around the world.

We offer a wide range of courses to help you address issues such as the quality and safety of your work environment, safe equipment handling, product safety and process training on technical topics. We can also develop programmes to address the specific training needs of your business.



Quality Assurance

We share your understanding that quality is as much about the perception of consumers as it is about controlling your manufacturing processes. Our testing, auditing, inspection and certification of your systems, processes, raw materials and products can help you to fulfil all expectations.

Quality assurance, safety and training programmes are tailored to your needs at every stage from concept through to distribution to help you meet industry standards and adopt global best practices for your business.



Food & Agricultural Services

The context of a changing market

The global food supply chain is a reality. Whichever link you form – producer, distributor, broker or retailer – we're here to help you make the most of a rapidly expanding world of possibilities.

We have a wealth of experience serving the food and agriculture industry, and a world-class reputation for delivering quality and value. With our global expertise in testing, inspection, auditing, training and consulting, you can rely on our support whenever and wherever you need it.

Servicing the global food supply chain

Farm to fork, it's a familiar phrase, but one that perhaps over simplifies the increasingly complex nature of the food supply chain. A single meal might contain food produced in a variety of countries, processed, packaged and stored in others, and transported across oceans and continents before reaching the consumer's table.

Consumers want assurances that their food is safe and the ingredients are genuine. More than ever, people are interested in the provenance of their food, and are often prepared to pay a premium to make ethical and healthy choices.

Given the complexity of global food production, guaranteeing the safety, quality and authenticity of products presents a huge challenge for everyone involved.

As a company with years of experience serving the global food industry, we're perfectly positioned to help you manage every aspect of the food supply chain. We offer a complete range of analytical and advisory services, with expertise and facilities strategically located to serve our clients all over the world.

Our services include auditing and certification of systems, processes and products, globally coordinated agricultural commodity inspection, and fast, reliable food testing.

Local presence is a key feature of our offering. Our global reach combined with local expertise is a perfect recipe for delivering quality solutions wherever you do business.

Whether focusing on specific aspects of your operations, or providing integrated solutions along your entire supply chain, our proposition remains the same; total commitment to delivering expert services that add real value to your business.



**Local
presence
with a global
reach**

We operate over 1000 laboratories, including centres of excellence in Germany, UK and Shanghai, and testing facilities in Beijing, USA, India, Vietnam and the Philippines. Our global operations are supported and coordinated by a network of offices in more than 100 countries.



Speed from expertise

We help buyers and traders manage their risk in a worldwide market. Our strong global network and our understanding of local challenges, place us in a perfect position to protect your interests, wherever you do business.

Agricultural Services

The context of a changing market

Population growth, climate change, and increasing globalisation of the food industry are just some of the massive challenges facing twenty-first century agriculture.

Growers and producers need to increase yields and adapt to new conditions. At the same time they need to ensure the safety and quality of their produce, and meet the demands of consumers concerned about the provenance of the food they eat.

In our globalised economy, goods travel great distances from source to delivery, and buyers and traders need to protect their interests. At every stage – farm, warehouse and port – there is a need to monitor and control quality and quantity, and avoid costly delays by complying with a myriad of regulatory requirements.

The quality we bring

Intertek is a leading testing, inspection and certification body. We offer a suite of agricultural commodity inspection services, designed to reduce the risk to your interests at every stage of the supply chain, and to maintain quality, quantity and traceability from farm to fork.

As a member of the International Federation of Inspection Agencies (IFIA), we are committed to bringing reliability, transparency and integrity to the complex and risk prone world of cargo shipping.

Our services are integrated to provide you with seamless support throughout your cargo's journey. Standards and conventions vary from country to country and commodity to commodity, but our local inspectors and auditors can help you successfully navigate regional and national regulations. In fact, with offices in more than 100 countries, we have the presence and resources to protect your interests anywhere in the world.

Agricultural commodity inspection services, designed to reduce the risks associated with shipping by monitoring the quality and quantity of your cargo, from source to destination.

Seamless support

Inspection

Our value in practice - onsite experts

Buyers and traders located half-a-world away from their cargo are faced with the risk of damage, loss or theft in transit, costly administrative delays, and the delivery of substandard products. Our solution is an integrated approach to agricultural commodity inspection, offering you traceability throughout your entire supply chain.

As a trusted third-party inspector, we conduct pre-shipment inspections, supervise cargo loading and discharging, undertake draft surveys, inspect cargo quality and quantity and assess tank and hold conditions. We believe the best way to mitigate the risk to your goods is through reliable, meticulous supervision at every stage of their journey.

Our qualified inspectors can be on site at port terminals, warehouses and silos, anywhere in the world, ready to deploy their inspection expertise for the supervision, screening, sampling and testing of your cargo, all to internationally accepted standards.

Our service goes beyond on site inspection. We offer support services to match the global scale of today's supply chain. Based in Geneva, our Agricultural Global Coordination Centre is staffed 24/7, 365 days a year by experienced professionals with extensive industry knowledge, ready to support and coordinate all your agricultural commodity inspection activities.

Risk Management

Reputation for delivering quality & value

During transit goods are exposed to loss or damage by any number of risks. You can't always control those risks, but you can protect your interests against the consequences. Our risk management services are widely used by major trading houses worldwide. We'll take care of everything from supervision and inspection to local administration tasks, and as a global operator we are in a position to secure highly competitive rates, making specialist marine insurance accessible to companies of all sizes.

Protecting you from the risk

Products we offer include charterer's liability cover, to protect your interests as a charterer regardless of who owns or controls the vessel. Full Outturn Guarantee (FOG) protects you from the risk of incurring unknown costs related to weight discrepancies between loading and discharge. We also provide combined marine insurance to deliver comprehensive, cost effective cover for your cargo.

Insurance protects you if the worst should happen.

However, by being proactive you could reduce the risk of losing goods during storage. Our stock monitoring services take periodic snapshots of stock levels, allowing you to trace quantity throughout your cargo's journey to ascertain if, when and where losses are occurring. With this intelligence you will be able to take steps to secure the supply chain and protect your investment.

Agricultural Testing

Monitoring your cargo from source to destination

The responsibility for food safety starts at the beginning, with the growers. Accurate, reliable testing is needed to detect and avoid harmful residues accumulating in the food chain. Those residues may come from natural sources, such as heavy metals or mycotoxins. They may also be the result of standard agricultural practices designed to improve quality, for example pesticides or veterinary medicine.

We understand your need to balance business demands with regulatory requirements and the safety of consumers. Both in the field and from our own state-of-the-art facilities we provide fast, accurate screening to reliably detect trace residues and contaminants in food and feed. Additionally, our animal feed testing services analyse fodder and forage for nutritional value, formulation, microbial content, contaminants and a range of other parameters.

Knowledge is as important to us as technology. To ensure we can provide the best service possible, not only are we ahead of the curve with the latest testing methodologies, we're also experts in the ever-changing world of regulatory requirements.



Whether at farms, warehouses or export terminals, our worldwide network of qualified inspectors can be onsite wherever they're needed, ready to provide pre-shipment inspection services including supervision, weighing, sampling, stock monitoring, and laboratory backed testing for quality and safety.







The context of a changing market

Ethical, environmental, health, safety and hygiene concerns – each alone is enough to explain why food provenance is now more important than ever. Safety scares hit the news almost daily, and consumers, understandably, want to know exactly what's on their plate. They're aware that quality is not just a product of how food is grown, raised and processed, but also how it's packaged, stored and distributed.

To protect public health food production is strictly regulated by national and international legislation. Additionally, producers need to comply with industry standards to successfully operate in certain markets. Failure to reach and maintain the required standards is bad news for consumers and businesses alike.

To achieve compliance, protect your brand, and maximise your opportunities you need to successfully navigate the standards that apply to your products and processes.

The quality we bring

Simply put, we're one of the world's leading food safety testing, auditing and certification bodies. Our blend of expert analytical and advisory services will help you achieve compliance and improve safety, quality and efficiency.

We use the latest methods and technology, and continually work to further our knowledge and technical capabilities. We're accredited to audit and certify systems, products and processes to national and international standards. We operate over 1000 laboratories, including numerous purpose-built food-testing facilities, with centres of excellence in Germany, UK and Shanghai, and testing facilities in Beijing, USA, India, Vietnam and the Philippines, with a commitment to local expertise that allows you to operate with confidence anywhere in the world.



Protect your
brand

To maximise your
opportunities you need
to successfully navigate
the standards that
apply to your products
and processes.

The context of a changing market

Our independent third party certification services will help you stand out from the crowd. As an experienced food certification body we offer you more than a certificate. We have the expertise, experience and global presence to support and guide you through the entire process, helping you to meet the challenges and maximise the benefits.

Whether you're aiming to establish sustainability credentials, or you need to demonstrate the safety and quality of your production processes, our services will help enhance your brand image, build consumer confidence and open the way to new market opportunities.

We're accredited to award certification for a broad range of standards, considered worldwide benchmarks for best practice in the food industry. Our programmes include Global Food Safety Initiative (GFSI) endorsed schemes from Food Safety System Certification (FSSC), International Featured Standards (IFS), British Retail Consortium (BRC) and Safe Quality Foods (SQF), as well as a range of other nationally and internationally recognised standards.



Intertek can partner with you from the early product development through certification to ensure your success in meeting the Risk Management requirements.



Product Certification

Recognised product certification demonstrates your commitment to quality and can be the key for new market opportunities. The programme you choose will depend on the market you serve and your role in the supply chain.

Product certification programmes we offer include national standards such as British Retail Consortium (BRC), Global Standards and the German Safe Quality Food (SQF) certification.

Systems & Process Certification

The complexity of modern food production makes ensuring the quality and safety of your systems and processes a significant challenge. Complying with a myriad of national and international quality standards can be equally challenging. Internationally recognised standards organisations like ISO provide a solution: a basis for developing comprehensive, globally respected food safety management systems.

Widely accepted ISO standards provide a foundation for developing comprehensive, accessible quality and safety systems. For example FSSC 22000 is a GFSI approved, ISO based scheme, designed to offer a holistic food safety standard in a single package, accessible to organisations of all sizes.

As an accredited ISO certification body, we can audit your systems and processes to achieve different ISO certifications. FSSC 22000 integrates effectively with ISO standards for quality (ISO 9001), environment (14001), occupational health and safety (OHSAS 18001), IT security (ISO 20 000) and social responsibility that are important for today's food industry.

We can also work with you to implement Good Catering Practice (GCP) and Good Manufacturing Practice programmes. These programmes offer a structured framework for adopting internationally recognised standards in a combined audit.

Our expert auditors can assess your current systems and processes and help you implement effective production and quality management systems to recognised international standards.

Social & Environmental

Products claimed as sustainably or ethically produced, non-GMO, organic or those that meet specific dietary requirements, must be certified to credible, independent standards.

As an experienced auditor and certification body we can help you achieve the high standards your consumers demand, building credibility and giving you access to new markets.

We offer internationally recognised certifications of sustainable production for both agriculture and aquaculture. GlobalG.A.P. is a respected international standard, recognised in more than 100 countries. It offers guidance on sustainable production practices, animal welfare, and worker health and safety. Certification demonstrates to consumers and retailers your commitment to safe, sustainable food production.

The Marine Stewardship Council (MSC) standard, represented by the familiar blue label, indicates that fish and seafood products are sourced from well-managed, sustainable sources. The MSC label is a widely recognized, independent and impartial mark of sustainability and will differentiate your product in the eyes of retailers and consumers.

Complementing our GMO testing = detection services, our industry recognised non-GMO certification programme can help you verify that your processes and products are entirely GMO free.

Second-Party Auditing

Evaluating your suppliers or facilities against your own quality, safety, or security requirements will bring your entire supply chain to a higher level of reliability. When you outsource this process to Intertek, you gain access to our global network of over 1,000 qualified auditors—not only freeing up your personnel for other tasks, but also significantly reducing the travel time and cost of each audit.

Bespoke 2nd party auditing programmes allow you to assess your facilities, your suppliers, even your entire supply chain, to your own specific standards. As an auditor with decades of experience serving the food industry, we can help you develop and implement internal auditing programmes to improve the safety, quality and efficiency of your entire operation.



+ Analytical Support Services

Food Safety

Food testing is integral to the efficient production of safe, quality products. The food industry is increasingly subject to scrutiny and relies on testing to ensure compliance with food safety regulations and to protect public health. However, food testing isn't just about safety. By identifying risk factors it can help improve quality, efficiency, and add value by certifying products as acceptable for niche markets.

From our state-of-the-art facilities we test for safety, quality and regulatory compliance. Our laboratories are equipped to accurately detect and quantify the presence of allergens and potentially harmful food-borne micro-organisms, including listeria, salmonella and E. coli, as well as chemical trace residues. We can also help you manage water quality to avoid serious public health issues such as legionella.

Meat Speciation

Concerns over undeclared meat species entering the food chain highlight the importance of our established meat species testing service. We're equipped to carry out trace DNA analysis for horse, beef, pork, sheep and poultry. We use cutting-edge technology to deliver accurate results with impressive turnaround times.

Performance

From our water testing laboratories our experts use water activity testing to determine food stability and shelf life. Our sensory analysis team can help you deliver consistent quality and is accredited to analyse specialist products such as olive oil.

Nutritional Values

Knowing the nutritional content of your products is an intrinsic element of product development and quality control. It's also essential for meeting the demands of retailers and complying with food labelling legislation.

We conduct nutritional analysis and labelling reviews for all your pre-packaged food products. Our facilities are equipped to determine values for all mandatory and voluntary measures including calorie, carbohydrate, fat, protein and fibre content, as well as vitamins, minerals and food additives. Our experts are always up to date with the latest regulations and methodologies, and ready to guide you through the testing and labelling requirements of your target markets.



Accurate
and quick
results

Total Supply Chain Management

The context of a changing market

Farm to fork: a familiar phrase, and one that perhaps over simplifies the increasingly complex journey food makes from its source to our plates. A single meal might contain food produced in a variety of countries, processed and packaged in others, stored in warehouses and transported across oceans and continents before reaching the plate.

As globalisation increases and supply chains grow longer and more complex, guaranteeing the safety and quality of food products is becoming ever more challenging. Concerned consumers are looking to products certified as fair trade, organic, non-GMO or sustainably sourced for further assurance of good provenance.

You probably don't have to think back too far to recall the latest food safety scare. In an industry reliant on consumer trust, guaranteeing the safety and quality of products couldn't be more important, and the only way to do that is to ensure food is fully traceable through the entire supply chain, from farm to fork.

The quality we bring

Managing an entire supply chain requires expertise, experience, facilities and access to a global network of professionals. It's also essential to obtain the full commitment of every stakeholder in the chain, which in itself requires significant influence. It's a mammoth undertaking, and one we're perfectly suited to.

With over 1000 laboratories and offices in over 100 countries worldwide, we offer genuinely global supply chain solutions. Our leading inspection, supervision, testing and auditing services can be integrated to guarantee the safety, quality and integrity of production and distribution methods. Our experts on the ground give you the benefit of local knowledge, while our global coordination team can monitor services along your entire supply chain, anywhere in the world.



Traceability

By tracing products from their origins and monitoring safety, quality and quantity at every stage of the supply chain, you can guarantee your customers get the best. We have a global network of experts ready to provide the full range of services needed for complete traceability programmes, supported by state-of-the-art testing facilities.

The most visible way to demonstrate your commitment to traceability is through a recognised certification programme. Our continuity of expertise makes us one of the few companies in the world with the capability to offer complete supply chain certification. In fact, some of the most recognised schemes we offer are dependant on a complete supply chain approach.

For example, we're the only independent third-party auditor for True Source Honey, a scheme designed to set a global standard for honey traceability. We handle auditing, testing and inspection for every stage of the product's journey from beekeeper to bottle.

The Marine Stewardship Council (MSC) standard, represented by the familiar blue label on fish and seafood products, is another flagship traceability standard. The criteria for assessment include sustainability, environmental impact and fishery management. Our auditors are experts with significant experience in fisheries and marine biology, can guide you through the entire certification process.

Back on land, GLOBALG.A.P is an internationally accepted, integrated standard for sustainable food production, covering every aspect from production processes, to animal welfare, to worker health and safety. To match the global scope of the programme, we have experts all over the world with the knowledge and experience needed to help you achieve certification.

We can also be part of your overall traceability programme, by supporting specific elements of your supply chain. As a trusted third-party inspector we provide independent supervision, sampling and inspection services for traders and buyers all over the world. We also provide specialist risk management services, such as FOG and stock monitoring. All of our services are centrally coordinated to provide you with seamless support and complete oversight.

Identity Preservation

A step on from standard supply chain management, our identity preservation (IP) service tracks raw ingredients to monitor that they are produced, transported and stored without contamination. This level of surveillance is mandatory for products certified as fair trade, organic, non-GMO, sustainably sourced or any product where provenance is a primary claim.

Global Coordination

We offer support services to match the global scale of today's supply chain. Based in Geneva, our Agricultural Global Coordination Centre is staffed 24/7, 365 days a year by experienced professionals with extensive industry knowledge, ready to support and coordinate our supply chain management services all over the world.



Advisory Services

The context of a changing market

As the global food supply chain grows more complex, so does your business. Keeping up to date with changing regulations, advances in technology, and the evolving business challenges of global food production and product safety, is almost an industry in itself. To stay ahead of the field you need the kind of universal knowledge and multidisciplinary skills not usually found in a single organisation.

The quality we bring

We can help you make sense of the complex web of global food production, and offer you innovative solutions to maximise the value of your systems, products and processes. As a truly multidisciplinary company we have the expertise and global reach to support all aspects of your business.

Combining local knowledge with world-class expertise is a key component of our advisory services. Understanding local business customs and regulations is often fundamental to avoid legislative pitfalls, and to accelerate placing your products on the market.

Labelling Reviews

Food labelling requirements vary from product to product and country to country. Producers are responsible for making sure that product labelling is compliant with regulations in the target market. The more countries you operate in, the bigger the challenge. While accurate labelling is a legal obligation, it's also an advertisement for the health and nutritional benefits of your products.

A typical review will assess your product's labelling to make sure every aspect, including layout and language, complies with the appropriate guidelines. We can also evaluate product ingredients to make sure that they're permissible and within legal limits.

We can help you comply with food labelling requirements for every country you operate in, and advise you on how best to communicate the nutritional values of your products. Our service is geared towards retailers selling in multiple markets, with our network of experts covering 30 countries, and more being added all the time.

Food Contact Materials and Equipment Testing

To help you achieve the highest levels of safety and quality, we test more than food products. We offer complete contact materials testing services for packaging, utensils, food processing equipment, and any materials intended for contact with food. We also test commercial and industrial food equipment, and can be on site anywhere in the world to provide safety testing and certification to regional and national standards.

Health Claims and Clinical Trials

Substantiating the claimed health benefits of food ingredients, supplements and finished products demands expert scientific judgement and regulatory experience. Claims need to be analysed, justified, documented and, where necessary, submitted to the appropriate regulatory authorities. We can help you assess your proposed claims, provide strategic guidance, and support your efforts to prepare health claim petitions for authorities all over the world, including the US, Canada, the EU, Japan, Australia and New Zealand.

For products where sufficient supporting scientific evidence doesn't exist, we can identify and execute gap-filling strategies. These can include efforts to design, run and monitor clinical trials. Our laboratories routinely follow Good Clinical Practice (GCP) guidelines to ensure the credibility and objectivity of our studies.

Ingredient Safety Assessment and Approvals

We deliver scientific and regulatory consulting advice to clients interested in evaluating the safety and efficacy of a wide variety of food and food ingredients. Our board-certified toxicologists, expert nutritionists, and food chemists have assessed food and feed ingredients, food and feed additives, Generally Recognised As Safe (GRAS) substances, flavours, colours, functional foods/nutraceuticals, natural health products (NHP), dietary supplements, herbals, medical foods, nanomaterials, and genetically enhanced foods. Our world-renowned directors and regulatory specialists help clients to understand and comply with the complex market approval processes that are in place globally.

The services that Intertek provides meet the needs of all kinds of organisations working in the widest range of fields, markets and geographies. Whatever safety or quality issues you face, we have the flexibility and the experience to deliver the right solutions for your business.

A list of the services we offer and the sectors that we serve within each industry area, as well as our cross-industry services, can be found below.

The broad categories that cover these individual services are explained in detail on p02-03.

In summary, we offer:

- **Testing services** to help you protect your reputation
- **Inspection services** to help you manage risk
- **Certification services** to help you reach new markets
- **Auditing services** to help you control operations
- **Outsourcing services** to help you focus on core activities
- **Advisory services** to help you advance your business
- **Training services** to help you improve your performance
- **Quality Assurance services** to help you meet expectations.

Cross industry services

Advisory Services
Analytical Problem Solving
Auditing Services
Certification
Climate Change
Consulting Services
Corporate Social & Environmental Responsibility
Corrosion Measurement & Consultancy
End of Life & Waste Compliance
Engineering Consultancy
Environmental Compliance
Expert Legal Witness
Laboratory Design & Consulting
Laboratory Outsourcing
Laboratory Services
Legal & Insurance
Life Cycle Assessment
Management Systems Auditing & Certification
Materials Analysis & Consultancy
Outsourcing
Quality Assurance
REACH & RoHS Compliance Services
Registration & Certification
Regulatory Services
Restricted & Controlled Substances
Retail, Distribution Import
Risk Management
Second Party Auditing
Supply Chain Management
Sustainability
Technical Staffing
Training
Toxicology

Aerospace & Automotive

Airbags
Ballistics
Batteries Testing
Catalyst Testing & Optimisation
Composites Testing (NADCAP Certified)
Durability
EV Battery
EV Component
EV Charge Station
Engine Emissions Testing
Engine Services
Fuel System Services
Lighting
Lubricant Services
Marine
Metallurgy & Materials
Personal Protective Equipment
Plastics Testing
Used Oil Analysis
Vehicles
VOC Testing

Building Products

Construction Products
Door & Openings
Fenestration
Fire Doors
Fire Testing
Furniture
Hardware
Hearth Products
Manufactured Wood
Plumbing
Roofing Products

Chemicals

Additive Analysis
Advanced Materials
Air Pollution Consultancy
Analysis & Testing
Cargo Inspection & Testing
Catalysts
Chemicals Analysis
Coatings, Inks & Adhesives
Engineering & Consulting

Environmental, Regulatory & Safety
Industrial Inspection
Inline & PAT Services
Pilot Plant Services
Plastics & Polymers
Power Handling Safety Testing
Print & Paper Testing
Registration & Notification
Speciality Chemicals
Waste Water Treatment
Consultancy
Water Services
UN Transportation Testing

Consumer Goods & Retailers

Accessories
Apparel
Chemicals
Cosmetics
Deformulation and Product Analysis
Electronic & Electrical Products
Food & Beverage
Footwear
Furnishings & Furniture
Gifts & Premiums
Hardlines
Healthcare & Beauty
Home & Personal Care
Home Appliances
Juvenile Products
Leather goods & Luggage
Packaging & Packaging Materials
Product & Packaging Testing & Certification
Product, Process & System Inspection
Product Safety Training
Quality Management & Outsourcing
Soft Home Furnishings
Textiles
Toys & Games

Electrical & Electronic

Commercial Kitchen Ventilation Components
Energy Storage
Food Equipment
Hazardous Locations
Home Appliances
HVAC
Industrial Machinery
Life Safety
Luminaires & Lighting
Multimedia & AV
Pool & Spa
Power Tools
Renewables
Semiconductor
Toys & Gaming
Wire & Cable

Energy

Biofuels & Alternative Fuels
Cargo Inspection & Testing
Coal & Pet-Coke
Distribution & Retail
Engineering & Consulting
Environmental & Safety
Exploration & Production
Flow Assurance
Industrial Inspection
Integrity Management
Loss Control
Materials Consultancy & Testing
Metrology
Microbiology Consultancy
Nuclear
Oil & Gas
Power Systems
Petroleum
Photovoltaic & Solar
Pilot Plant Services
Production Assurance
Production Chemistry
Refining
Renewable Energy
Wind

Intertek - the mark of quality

For more than a 100 years, Intertek has guided clients through the challenging certification process. Offering the broadest range of certification and accreditation marks accepted in markets around the world, Intertek can help clients to succeed in new and existing markets, meet evolving regulatory requirements and win new customers.



Food & Agricultural

Cargo Inspection & Certification
Chemicals
Claim Substantiation
Customs & Excise Support
Environmental Standards
Exposure Assessments
Feed Additive & Approval
Food Contact Migration Testing
Food Packaging Testing
Food Testing
Health Claims
Label Verification
New Food Ingredient Safety
Assessment & Regulatory
Support
Product & Process Inspections
Product Contamination & Safety
Quality & Safety Compliance
Assessments
Quantity Determination
Study Monitoring
Traceability
Transport, Distribution
& Handling

Government and Trade Services

Government Institutions
Cargo Scanning
Certification of Origin
for Exports
Certificate of Quality for Exports
Destination Inspection of
Imports
Pre-shipment Inspection
for Exports
Product Conformity Programme
for Exports
Supply Chain Security Services
Verification Services for
Container, Production, Exporter/
Importer & Donor Organisation

Industrial

3D Laser Scanning
3D Modelling
Asset Integrity Management
Capability Assessment
Civil & Construction
Condition Assessment
Dimensional Control
Education & Training
Engineering, Procurement
& Construction
Failure Analysis & Forensic
Investigation
Industrial Manufacturing
Infrastructure
Maintenance In-Service
Inspection
Non-Destructive Evaluations
Oil & Gas Technical Training
Operational Performance
Improvement & QHSE Training
& Consulting
Photogrammetry
Risk-based Inspection
Topographic Survey
Vendor Assessment
Vendor Inspection & Expediting

IT & Telecom

Central Office Equipment
Outside Plant Equipment
Mobile
Radio
Software
Wired Equipment
Wireless Equipment

Medical & Pharmaceutical

Accelerated Stress Testing (AST)
Accredited Persons (AP)
Inspection Programme
Bioanalysis
CE Marking
cGMP Biopharmaceutical
Analysis
cGMP Pharmaceutical Analysis
Electrical Safety Testing

Electromagnetic Compatibility
(EMC) Testing
Environmental Compliance
Services
Environment Qualification
Extractable Leachables Testing
FDA 510(k) Third Party Reviews
GLP Chemical, Pharmaceutical
& Immunochemistry
Investigation
Immunochemistry
In-Vitro Diagnostic Directive
Kinetics™ (Integrated
Clinical Bioequivalence & PK
Programme)
Mechanical Testing of Medical
Devices
Medical Device Directive
Metals & Inorganic Bioanalysis
Microbiology of Medical Devices
to GMP
On-site Manufacturing Support
& In-Service Failure Investigation
Performance & Benchmarking
Testing
Pharmaceutical Auditing
& Compliance
Pharmaceutical Process Safety
Testing
Process Qualification
Documents & Tests
Star of Life Ambulance
Certification
Toxicology & Exposure Risk
Assessment
Validation Services

Minerals

Mineral Sample Preparation
Precious Metals Analysis
Exploration Geochemistry
Minerals Environmental Services
Ore Grade Analysis
Mine-Site Laboratories
Coal Inspection & Testing
Minerals Cargo Inspection
Robotics & Automated Minerals
Laboratory Systems

Textiles, Apparel & Footwear

Accessories
Apparel
Care Labelling
Chemicals
Footwear
Leather goods & Luggage
Product & Packaging Testing
Product, Process & System
Inspection
Soft Home Furnishings
Textiles

Toys, Games & Hardlines

Accessories
Chemicals
Electronic & Electrical Products
Furnishings & Furniture
Gifts & Premiums
Hardlines
Home Appliances
Juvenile Products
Packaging & Packaging
Materials
Premiums Testing
Product & Packaging Testing
Product, Process & System
Inspection
Toys & Games

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At Intertek, our time-tested service, wealth of experience, and depth of knowledge allow us to offer solutions dedicated to helping you navigate the regulatory process. Intertek delivers the precision you need, with the speed to market you are looking for.



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